



# Philip Vindas

QUALITY IMPROVEMENT ADVISOR

“An ideal tool would help me in reporting data accurately and taking data driven informed decisions”

DEMOGRAPHICS

Indiana University Health

Age: 38 years

Education: Bachelors in Health Informatics



MacBook



93%



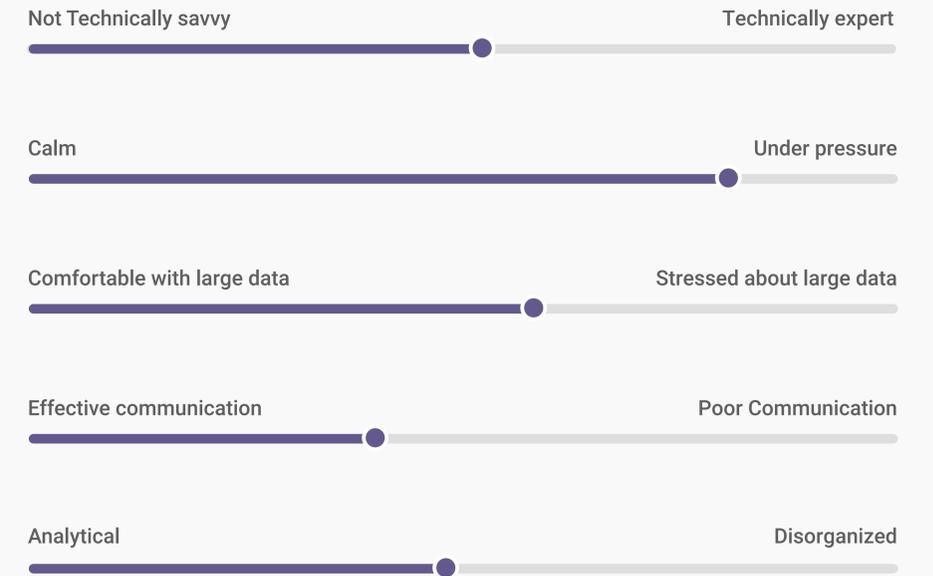
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## ABOUT PHILIP

Philip is a Quality Improvement Advisor (QIA) who serves as the trusted advisor to practices participating in the Great Lakes Practice Network (GLPN). Philip facilitates change through quality improvement activities that support the Triple Aim using the elements of Implementation Science, Population Health, Data Driven Informed Decision Making and Lean Six Sigma with the support of experts within the GLPN. Responsibilities include assisting physician practices with the reporting and compliance of Meaningful Use and the Physician Quality Reporting System and prepare the practices for the Merit based Incentive Program System proposed to begin in 2017. Other duties include working directly with practices and goal setting, future state planning, quality metric reporting, workflow changes, implementing quality improvements, education and implementation of clinician evidence and population health, and facilitating overall practice transformation into value-based care organizations.



## 👤 USER NEEDS

- Effectively report data into database
- Get analytics and provider score trend
- Easy to save reports and edit any changes
- Save previous data to compare them
- Organize the reports in a systematic way

## ❤️ EMOTIONAL NEEDS

- Save time
- Complete all tasks
- Maintain healthy relations
- Less efforts and more output

## 😞 PAIN POINTS

- Time consuming MS Excel sheets
- Manage different reports for providers
- Unable to analyze data and what it means
- Difficulty in editing values and data sets
- Unable to visualize the data in tables
- Long reports and high error rates
- Switching and navigating between reports
- Failing to complete the given tasks on time
- Not very proficient with MS Excel
- Unable to search relevant data / practices
- Unable to take data driven decisions

## MUST GIVE THEM

- ✔️ A way to organize reports based on organizations
- ✔️ An easy way to navigate between different reports
- ✔️ Visualizations to analyze trends and compare
- ✔️ A way to check different scores to recommend
- ✔️ An easy to search data in tables and lists
- ✔️ An simple way to upload data in the tables